

The following options (Whistleblower Channels) are available to the Whistleblowers for submitting their reports (at any time and in any language):

1. Reporting of Complaints to Central Investigation Officer Wolfsburg :-

❖ **Personally to Central Investigation Office Volkswagen***

Central Investigation Office (K-ICW) (Office Address) –

Porschestraße 1, 384 40 Wolfsburg (centrum)

Please make an appointment in advance by writing an E-mail to io@volkswagen.de.

❖ **By post**

Central Investigation Office (Postal Address) –

Volkswagen AG, Central Investigation Office

Mailbox 1717

Berliner Ring 2

38436 Wolfsburg, Germany

❖ **By e-mail address - io@volkswagen.de**

❖ **Online reporting channel :**

You have the option of using a web-based communication platform <https://goto.speakup.report/volkswagen> to contact the Investigation Office in more than 65 languages. This system is confidential and technically secured and allows you to submit reports anonymously.

❖ **Voice intake by phone**

You can leave us a voice message by phone 24 hours a day, 7 days a week. After entering the phone number - 0008000503159, you will be prompted to enter the organization code - 122203. Then, you can submit your report as a voice recording. Only a written transcript will be received by the Investigation Office. Dial back in to listen to the reply or further questions by our team.

❖ **Speak-up App**

You can also download the SpeakUp App "SpeakUp" by People Intouch (personal devices only) to access the secure reporting system. To download the app, you can scan the following QR code:



Through this app, you can submit your report in writing or leave a voice message (also anonymously). You will need the organization code 122203.

❖ **By contacting the Ombudspersons (external lawyers)**

Volkswagen Group Digital Solutions [India] has appointed external lawyers to act as Ombudspersons. They advise on the Whistleblower System or ensure that reports from whistleblowers are forwarded anonymously to the Investigation Office if desired.

If you want to get in contact with the Ombudsperson you can find their contact details here: <https://www.ombudsmen-of-volkswagen.com/>

Do you have further questions or do you need a local contact?

Questions or suggestions for improvement concerning the Whistleblower System can also be addressed to the Investigation Office.

Furthermore, our local Compliance Officer/responsible function can also be addressed in all matters of the Whistleblower System via email to compliance.vwits@volkswagen.co.in

Contact Details for Local Compliance Office :-

Postal Address: Embassy TechZone, 9th Floor - A-Wing, Congo Building Rajiv Gandhi Infotech Park, Hinjewadi Phase II, Pune-41105 India